

2019-2020 ACURA RDX INFOTAINMENT SYSTEM LITIGATION

CLAIM FORM INSTRUCTIONS

You are receiving this Claim Form because American Honda Motor Co., Inc's ("AHM") records show that you made more than one service visit to an authorized Acura dealership for the same Infotainment System issue not resolved during the initial warranty service visit and the subsequent visit did not occur as a result of a recall or product update. Under this Settlement, you will automatically receive two (2) free years of AcuraLink Security Service (a \$89 value per year) as a Settlement Class Member (**Benefit 1**). You do not need to submit a Claim Form to receive Benefit 1. If you do not wish to receive Benefit 1, simply contact the settlement administrator at 888-888-3082, and provide your name and Vehicle Identification Number (VIN) for your vehicle and indicate you do not wish to receive Benefit 1.

You must, however, submit the attached Claim Form (or submit a Claim Form electronically at www.infotainmentsettlement.com) to seek reimbursement for the following three categories of out-of-pocket costs:

Benefit 2: Costs of Recharging Vehicle's battery

If you paid to recharge your Vehicle's battery because the Vehicle's Infotainment System would not turn off, and you have proof of the expenses you incurred, you should file a Claim Form for Benefit 2. To be valid, your claim must include documentation of the condition and these expenses.

Benefit 3: Transportation Cost Reimbursement

If you returned your Vehicle to an authorized dealership to obtain a repair for Infotainment System issues on *two or more occasions* and you incurred rental car, taxicab, or other ride-sharing service charges while your Vehicle was being serviced for those issues, you should file a Claim Form for Benefit 3. To be valid, your claim must include documentation of the occurrences and the expenses.

Benefit 4: Costs for Post Warranty Infotainment System Repairs

If you incurred out-of-pocket repair expenses for Infotainment System Symptoms because your Vehicle's original New Vehicle Limited Warranty term (4 years/50,000 miles) expired prior to the date that the Settlement's Extended Warranty for certain Infotainment System Symptoms took effect (adding 2 years/24,000 miles to the original warranty), you should file a Claim Form for Benefit 4. To be valid, your claim must include documentation of covered warranty repairs and the expense. The Extended Warranty covers Infotainment System Symptoms, which refers to the symptoms identified in: (1) Acura Service Bulletin 20-001 (center display unit stays on with the ignition turned to OFF and the door open, display switches between the Day Mode and Night Mode, the Drive Mode Not Available message appears, or the disclaimer is stuck on); and (2) Acura Service Bulletin 20-031 (popping/crackling from the speakers, blank display, no sound from the audio system, or network loss message). These two service bulletins were recently combined into one, which is identified as Acura Service Bulletin 21-009. The Extended Warranty is subject to the same terms and conditions as the original NVLW issued at the original point of sale or lease of each Settlement Class Vehicle.

To submit your Claim Form electronically, go to www.infotainmentsettlement.com

To submit your Claim Form through the mail, mail your completed Claim Form to:

2019-20 ACURA RDX INFOTAINMENT SYSTEM LITIGATION
Banh Class Action Settlement
P.O. Box 2718
Torrance, CA 90509

All Claim Forms must be submitted online or postmarked by February 4, 2022.

2019-2020 ACURA RDX INFOTAINMENT SYSTEM SETTLEMENT CLAIM FORM

Submit this Claim Form to seek one or more of the Benefits below. Check the appropriate box for each benefit you are seeking. If you are seeking reimbursement for out-of-pocket costs, include the amount of reimbursement you are requesting and attach proof of each expense.



Benefit 2: Costs of Recharging Vehicle's Battery - I incurred out-of-pocket costs to recharge my Vehicle's battery because the Vehicle's Infotainment System would not turn off. I have attached proof of the condition and these expenses (invoice, receipt, credit card charge, etc.).

Amount of Reimbursement: \$ _____



Benefit 3: Transportation Cost Reimbursement - I returned my Vehicle to an authorized dealership to obtain a repair for Infotainment System issues on *two or more occasions* and I incurred rental car, taxicab, or other ride-sharing service charges while my Vehicle was being serviced for those issues. I have attached proof of these visits and expenses (invoice, receipt, credit card charge, etc.).

Amount of Reimbursement: \$ _____



Benefit 4: Costs for Post Warranty Infotainment System Repairs – I incurred out-of-pocket repair expenses for Infotainment System Symptoms because my Vehicle's original New Vehicle Limited Warranty term (4 years/50,000 miles) expired prior to the date that the Settlement's Extended Warranty took effect. I have attached proof of these covered warranty repairs and expenses (invoice, receipt, credit card statement, etc.).

Amount of Reimbursement: \$ _____

Claimant Information

1. _____
Name of Registered Owner or Lessee of Vehicle (Current and Former Owners and Lessees May Submit a Claim)

2. _____
Address City State Zip Code

3. _____
Vehicle Identification Number (The VIN can be found on the metal plate at bottom of driver's side front windshield or on your lease or title documents)

4. _____
Email Address

Please sign the declaration below:

I hereby attest to and affirm the authenticity of the receipt or other proof of payment provided to support my claim and state that I actually incurred and was not previously reimbursed for these expenses.

Signature: _____

Print name: _____

If you prefer to file your Claim Form electronically, go to www.infotainmentsettlement.com